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**Cross-Connection Control Policy Handbook**

**Policy Handbook Updates**

The Cross-Connection Control Policy Handbook (CCCPH) takes effect July 1, 2024. An FAQ on requirements effective July 1, 2024 is posted on the Guidance Documents.

The CCCPH was updated in March 2025 to align specific due dates with the effective date of the CCCPH. Updated CCCPH and log of all changes made:

* March 2025 Cross-Connection Control Policy Handbook [(Word)](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/docs/2025/cccph-mar-2025-update.docx)[(pdf)](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/docs/2025/cccph-mar-2025-update.pdf)
* March 2025 Change Log [(Word)](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/docs/2025/mar-2025-change-log.docx)[(pdf)](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/docs/2025/mar-2025-change-log.pdf)

The Division of Drinking Water, Cross-Connection Control Committee (Committee) is proposing an extension of upcoming deadlines and additional minor changes to the CCCPH and intends to bring the changes to the State Water Board for adoption in a June board hearing. The following are a draft CCCPH and list of proposed changes:

* Proposed Draft Cross-Connection Control Policy Handbook [(Word)](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/docs/2025/cccph_proposed_update_Draft_Release.docx)[(pdf)](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/docs/2025/cccph_proposed_update_Draft_Release.pdf)
* Proposed list of changes [(Word)](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/docs/2025/Change_Log_proposed_Draft_Release.docx)[(pdf)](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/docs/2025/Change_Log_proposed_Draft_Release.pdf)

The Committee is accepting comments regarding the proposed changes at [backflow@waterboards.ca.gov](mailto:backflow@waterboards.ca.gov)

. Comments unrelated to the proposed changes will be received but not addressed in the proposed update. The final date for written comments to be submitted to the State Water Board is May 8, 2025. An opportunity to provide verbal comments will be made available on May 8, 2025, starting at 2:00 PM via a Microsoft Teams meeting; information on how to join the meeting will be posted on this website prior to the meeting.

The Committee has released four Cross-Connection Control Plan (CCC Plan) templates, one for transient noncommunity water systems, one for nontransient noncommunity water systems, and two for small community water systems with less than 1,000 connections. The Committee has also prepared a training video on the CCCPH for water systems and stakeholders, linked below under Other Guidance Documents.

The Committee is also working on the following additional guidance materials:

* Guidance on the fire sprinkler requirements in the CCCPH - TBD

Comments and inquiries regarding the Cross-Connection Control Policy Handbook may be directed to: [backflow@waterboards.ca.gov](mailto:backflow@waterboards.ca.gov)

**Guidance Documents**

**Cross-connection Control Plan (CCCP) Templates**

* Community Water Systems (CWS) serving ≤200 connections ([pdf](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/docs/2025/cccp-template-small-v2.pdf)) ([Word](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/docs/2025/cccp-template-small-v2.docx))
* Community Water Systems (CWS) serving 201–999 connections ([pdf](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/docs/2025/cccp-template-med-v3.pdf)) ([Word](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/docs/2025/cccp-template-med-v3.docx))
* Nontransient Noncommunity (NTNC) Water Systems ([pdf](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/docs/2025/cccp-template-ntnc-v2.pdf)) ([Word](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/docs/2025/cccp-template-ntnc-v2.docx))
* Transient Noncommunity (TNC) Water Systems ([pdf](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/docs/2025/cccp-template-tnc-v2.pdf)) ([Word](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/docs/2025/cccp-template-tnc-v2.docx))

**Other Guidance Documents**

* [CCCPH Training Video for Public Water Systems](https://www.youtube.com/watch?v=ACukgqE0DXs)
* December 19, 2023 [Adopted Cross-Connection Control Policy Handbook](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/docs/2023/cccph-adopt-2023-12-19.pdf) (Previous Version)
* December 19, 2023 [Adopted Cross-Connection Control Policy Handbook Staff Report](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/docs/2023/staffrpt-adopt-2023-12-19.pdf)
* [FAQ on CCCPH](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/docs/faq-cccph.pdf) - December 11, 2024
* [Information for certifying bodies on SWRCB Recognition and ANSI accreditation](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/specialists-certification.html)
* [Backflow Assembly Tester Certifications – Recognized and Accredited](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/docs/2025/testers.pdf)
* [Cross-Connection Control Specialist Certifications – Recognized and Accredited](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/docs/2025/specialist.pdf)

View [Rulemaking History](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/cccph-rulemaking-history.html).

  (Page last updated 04/24/2025)

**Drinking Water Resources**

* [California Laboratory Intake Portal (CLIP)](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/clip.html)
* [Contaminants in Drinking Water](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/Chemicalcontaminants.html)
* [Consolidation and Extension of Service](https://www.waterboards.ca.gov/drinking_water/programs/compliance/index.html)
* [COVID-19 Drinking Water](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/covid-19.html)
* [Cyanobacteria/Cyanotoxins in Drinking Water](https://www.waterboards.ca.gov/drinking_water/programs/habs/)
* [Consumer Confidence Reports (CCRs)](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/CCR.html)
* [Drinking Water Branch Districts](https://www.waterboards.ca.gov/drinking_water/programs/districts/)
* [Drinking Water Supply Service Area Lookup Tool](https://gispublic.waterboards.ca.gov/portal/apps/webappviewer/index.html?id=272351aa7db14435989647a86e6d3ad8)
* [Drinking Water Watch Database](https://sdwis.waterboards.ca.gov/PDWW/)
* [Electronic Annual Reports (EAR)](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/ear.html)
* [Environmental Laboratory Accreditation Program (ELAP)](https://www.waterboards.ca.gov/drinking_water/certlic/labs/index.html)
* [Funding for Public Water Systems](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/DWPfunding.html)
* [Information for Public Water Systems](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/publicwatersystems.html)
* [Operator Certification - Drinking Water](https://www.waterboards.ca.gov/drinking_water/certlic/occupations/DWopcert.html)
* [Permits](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/Permits.html)
* [PFAS: Per- and Polyfluoroalkyl Substances](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/pfas.html)
* [Public Water System Monitoring Schedules](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/Monitoring.html)
* [Public Safety Power Shutoff and Wildfire Info](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/pspswildfire.html)
* [Regulations and Statutes](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/Lawbook.html)
* [Residential Water Treatment Devices](https://www.waterboards.ca.gov/drinking_water/certlic/device/watertreatmentdevices.html)
* [Safe Drinking Water Plan for California](https://www.waterboards.ca.gov/drinking_water/safedrinkingwaterplan/index.html)
* [SAFER Drinking Water](https://www.waterboards.ca.gov/drinking_water/programs/safer_drinking_water/)
* [Water Quality Data](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/EDTlibrary.html)
* [Water Recycling](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/RecycledWater.html)

*Water is a precious resource in California, and maintaining its quality is of utmost importance to safeguard the health of the public and the environment.*

**Statewide Campaigns**

* [EPA Water Sense](https://www.epa.gov/watersense)
* [Report an Environmental Concern](https://calepacomplaints.secure.force.com/complaints/)
* [Save Our Water](https://saveourwater.com/)
* [Flex Alert](https://www.flexalert.org)
* [Register to Vote](https://registertovote.ca.gov/)

[](https://covid19.ca.gov/)

**Quick Links**

* [Board Agendas](https://www.waterboards.ca.gov/board_info/agendas/)
* [Fees](https://www.waterboards.ca.gov/resources/fees/)
* [Make a Payment](https://www.waterboards.ca.gov/make_a_payment/)
* [Grievance Procedure](https://www.waterboards.ca.gov/about_us/public_participation/participation_and_accommodation/#grievance_procedure)
* [Help / Business Help](https://www.waterboards.ca.gov/resources/help.html)
* [Uniform Grants Guidance](https://www.waterboards.ca.gov/uniform_grants_guidance/)

[](https://www.grants.ca.gov/)

[**Resources**](https://www.waterboards.ca.gov/resources/)

* [OIMA](https://www.waterboards.ca.gov/resources/oima/)
* [CEDEN](http://ceden.org)
* [Data & Databases](https://www.waterboards.ca.gov/resources/data_databases/)
* [Drought Information](https://www.waterboards.ca.gov/waterrights/water_issues/programs/drought/)
* [FAAST](https://faast.waterboards.ca.gov/)
* [Language Access Form](https://forms.office.com/g/M5PzfjQepk)
* [Formulario de Acceso al Idioma](https://forms.office.com/g/M5PzfjQepk)
* [My Water Quality](https://mywaterquality.ca.gov)
* [Performance Report](https://www.waterboards.ca.gov/about_us/performance_report/)
* [Tribal Affairs](https://www.waterboards.ca.gov/about_us/public_participation/tribal_affairs/)
* [Wastewater Arrearage Payment](https://www.waterboards.ca.gov/arrearage_payment_program/)
* [Website Index](https://www.waterboards.ca.gov/resources/website_index.html)

**Working with the Board**

* [Abbreviations and Acronyms](https://www.waterboards.ca.gov/publications_forms/available_documents/water_words/acronyms.pdf)
* [Board Priorities](https://www.waterboards.ca.gov/board_info/priorities/)
* [Decisions Pending &  
  Opportunities for Public Participation](https://www.waterboards.ca.gov/board_info/calendar/)
* [Employment](https://www.waterboards.ca.gov/about_us/employment/)
* [Frequently Asked Questions](https://www.waterboards.ca.gov/resources/faqs/)
* [Grants & Loans](https://www.waterboards.ca.gov/water_issues/programs/grants_loans/)
* [Laws / Regulations](https://www.waterboards.ca.gov/laws_regulations/)
* [Plans / Policies](https://www.waterboards.ca.gov/plans_policies/)
* [Public Records Center](https://www.waterboards.ca.gov/resources/public_records/)
* [Publications / Forms](https://www.waterboards.ca.gov/publications_forms/)
* [Back to Top](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/cccph.html#skip-to-content)
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* [Instagram](https://www.instagram.com/ca.water.boards/)
* [Board YouTube](https://www.youtube.com/user/BoardWebSupport)

[Website Accessibility Certification](https://www.waterboards.ca.gov/docs/ed_cio_statement.pdf)   
  
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The California Water Boards include the [State Water Resources Control Board](https://www.waterboards.ca.gov) and nine [Regional Boards](https://www.waterboards.ca.gov/waterboards_map.html)  
The State Water Board is one of six environmental entities operating under  
the authority of the California Environmental Protection Agency  
[CalEPA](https://calepa.ca.gov) | [ARB](https://ww2.arb.ca.gov/) | [CalRecycle](https://www.calrecycle.ca.gov) | [DPR](https://www.cdpr.ca.gov) | [DTSC](https://www.dtsc.ca.gov) | [OEHHA](https://oehha.ca.gov/) | [**SWRCB**](https://www.waterboards.ca.gov)

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